

<Announcement to our guests> Please check the list below.

Requests to our guests

●When you feel sick, feel bad, have a fever, or give a cough continuously, please reschedule the visiting day.

●Please wear a mask at our facility. We may deny your entry if you cannot cooperate for wearing mask.

●Please cooperate for sanitization of your hands with alcohol and checking body temperature with thermography.

We may deny your entry if your temperature is over 37.5°C.

●Please keep social distance with other guests.

●Please take your seat when you see our sea lion & dolphin show. Please refrain from keep standing on a passage, or in front of chains.

●We may set a limit on the number of our guests if it gets crowded. In such case, please follow instructions for entry from our staff.

About our infection prevention plan

●We sadly cancel all events, hands-on explanations and shows, except sea lion & dolphin show.

●We keep opening most of the doors for the purpose of air ventilation.

●We thin out some benches and seats to keep social distance.

●Our cleaning staff will oftentimes sanitize spots which will be touched by guests frequently.

●Some part of facility will not be available (ex. Smoking room, etc.)